

Getting ready for your video visit...

Step 1: Remove the GrandPad tablet from the box along with the charging cradle.



Step 2: Pull back red cover for access to the screen. This can be folded behind the screen. The screen should automatically appear when the cover is opened. If the screen does not come on, press and hold the button circled below or place on the cradle (see **Step 3**).



Step 3: Plug charging cable into wall outlet and place tablet in cradle. On the charging cradle, under where it says "grandPad", a white light should appear to let you know the device is charging. **Please place the tablet on the charging cradle at least 1 hour before your scheduled MESA call.**



Step 4: At least 5 minutes prior to your appointment time, make sure to be seated in front of your tablet.



Starting your video visit...

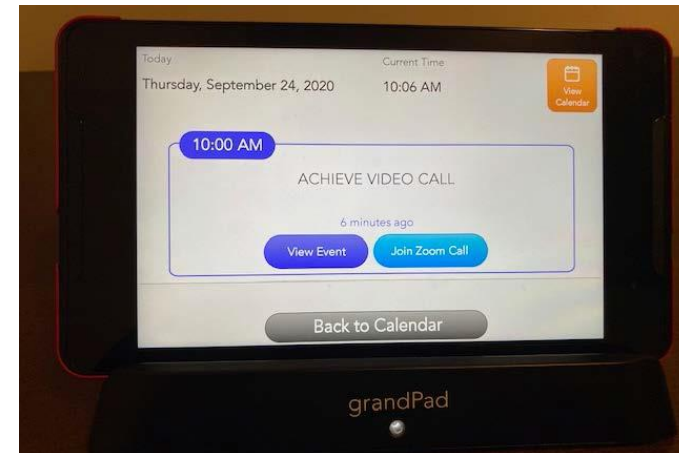
Step 5: Tap on “Calendar” on the main screen.



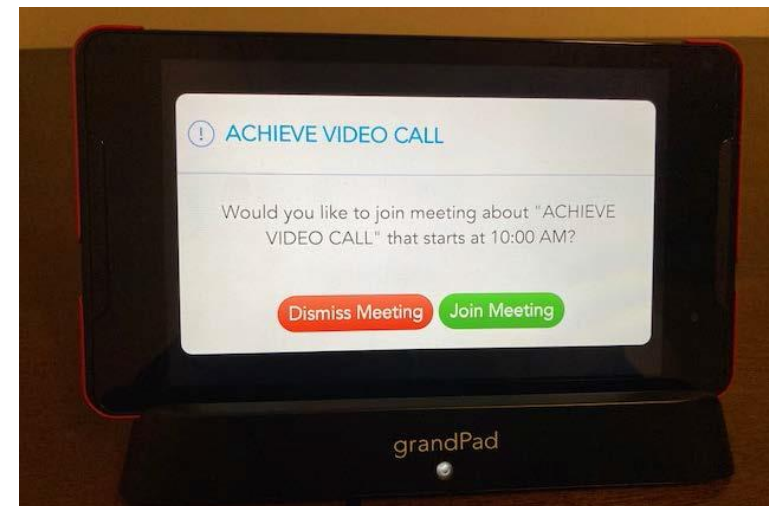
Step 6: Tap on “1 Event” on today’s date. The date should be highlighted.



Step 7: Tap on “Join Zoom Call”.



Step 8: Follow any additional prompts that may appear and click on “Join Meeting”.



The study staff member is now able to see and hear you.