

# Interviewer-Administered Questionnaires

**UWCC** 

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## Collecting Standardized Data



**Centralized Training** 



**Participant Scripts** 



**Interviewer Certification** 



Observing interviewers (site visits)

- Reduces between participant variability
- Allows for data to be analyzed across exams
- Combine data with other cohort studies
- Compare data with other studies

## 8 Tips for Successful Interviews

1

Speak slowly and clearly 2

Develop a thorough knowledge of the questionnaires 3

Understand how and when to use probes to clarify unclear responses.



Think as an interviewer and temporarily put aside other roles

5

Maintain a friendly but professional atmosphere.

6

Keep the interview focused and on task.

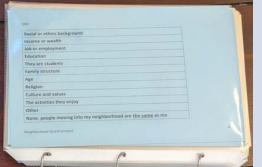


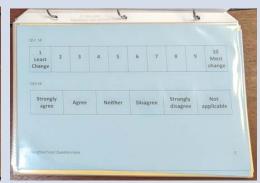
Accurately record responses directly into the Exam 7 REDCap program

8

Use response card flip books









## Interviewer Challenges

- Interviewer/participant thinks the question is too long
- Interviewer thinks the respondent does not understand the question
- Interviewer wants to move the process along
- Interviewers like to be personable and helpful with respondents; sometimes the training they receive seems to be in conflict with that stance.



#### **Certification Assessment**

Have thorough knowledge of the questionnaire

Read the question and responses exactly as written

Probe for clarification when the answer is not complete or adequate

Record participant responses without discretion and according to protocol

Use a neutral, nonjudgmental stance Do not provide personal information that could imply values or preferences

Give only neutral responses to the participants responses

Records answers in REDCap

Don't read the "Don't know" option



#### **Certification Interviews**

- Certification interview includes Medical History, Personal History, and Medications.
- Ideally, certification interviews should be completed in volunteers who are in similar age to MESA participants and unfamiliar with MESA.
- If you volunteer as a test participant:
  - put yourself in the role of a participant
  - ask questions
  - trigger the skip patterns



#### **Certification Interviews**

- Using test IDs in REDCap, record the interview and enter data directly in the table (not on paper first).
- Provide recorded interviews and REDCap test
   ID to MESA CC (<u>ajulian@uw.edu</u>).
- Transfer audio files via NextCloud.
- How many interviews for certification?
  - 1 for those certified for MIND or FU23 interviews
  - 3 for new interviewers



## Participant Questionnaires

	Form compl	Location			Administration				
	Study Staff with participant	without	Clinic Visit	Home Visit	Remote Visit	Study Staff in-person / REDCap	Study Staff by Phone / REDCap	Participant Web Survey	Participant Paper form
Medications	х		х	x		х	x		
Medical History	х	x	х	x	х	х	x	x	х
Personal History	(x)	x	х	x	х	х	(x)	X	х
Sleep Questionnaire	х	x	х	x	х	х	x	x	х
Sleep Study PSG Questionnaire	х	x		х		x	x	x	x
Health & Life	(x)	x	х	х	x	х	x	x	x
Family History	х	х	х	x	x	х	х	х	х
Neighborhood Questionnaire	х	х	х	x	x	х	x	х	x
Environmental Exposures	х	x	x	x	х	х	x	x	х
Daily Stress Questionnaire	х	(x)		x	x		x	х	x
Participant Diary		x		x	x			x	x



#### Self-Administered Forms

- Provide a quiet, private space where the participant won't feel rushed.
- Paper or REDCap form to be completed by patient
- Translations: English, Spanish, Chinese
- Exceptions: literacy or visual acuity limitations
  - Coordinator may administer verbally
  - Note administration type on form



#### Self-Administered Forms

- Print as needed to ensure you have current version
- Use formatted paper forms available on MESA website (not REDCap PDFs)

